

DOWNTOWN *Villa* TOWN

Playa del Carmen



OH WHAT A FUN!

Your personal e-concierge will be more than glad to help you to book any kind of service

If you have any question don't hesitate to ask!

Please be advised that **prices may vary without prior advice** confirm availability, number of guests and rates before booking.

Tip not included on all services.

MASSAGE SERVICE

9:00am to 8:00pm

Relax or Swedish: US\$60 (60 minutes)

Deep tissue: US\$70 (60 minutes)

***To book a USD\$20 deposit its required on cash upon arrival*

***Service must be reserved in advance and balance paid in cash directly to the masseuse.*

***Cancellations must be made two day prior to the service, after that the deposit its not refundable.*

***Five services per hour can be performed depending on availability*





CAPACITY 23
INCLUDES - 1-15 GUESTS

4-HRS AM INHA REEF
9:00 AM - 1:00 PM

\$1,399

4-HRS PM INHA REEF
1:30 PM - 5:30 PM

\$1,499

3-HRS AM/PM XPUHA/PARTY COVE
10:00 AM OR 6:00 PM

\$975

ENVIRONMENTAL &
MARINA FEES

***\$10, PP**



ADDITIONAL ADULT - **\$49/PP**



ADDITIONAL CHILD +5 - **\$25/PC**



ADDITIONAL HOUR(S) - **\$225/HR**

+ 3.5% PROCESSING FEE APPLIED TO ALL TRANSACTIONS, EXCLUDING CASH OR WIRE TRANSFER.

FEATURES

- CAPTAIN & CREW
- SPANISH & ENGLISH SPOKEN
- FULL MEAL
- STANDARD OPEN BAR
- GUEST CABIN(S)
- GUEST BATHROOM(S)
- BLUE TOOTH SOUND SYSTEM
- KARAOKE
- SNORKEL GEAR & GUIDE
- PADDLE BOARD(S)

**MARINA & ENVIRONMENTAL FEE (Payable at the Marina). If paid by cash, processing fees do not apply.*

**IMPORTANT - Check with your H2OH Representative for availability prior to booking.*

ABOUT THIS VESSEL

This private yacht charter is the perfect blend of European and Caribbean finesse. It's an all-rounder for style, comfort, and performance. Catch some tropical rays out on the spacious sun deck, or soak up the unparalleled views upon on the 360-degree flybridge – the choice is yours!

MENU & STANDARD BAR - INCLUDED



- Featuring a delicious, seasoned and fire grilled chicken
- Freshly made guacamole
 - Fresh cut Mexican style salsa
 - Beans, rice, tortillas and chips

**Check with your H2OH Representative for upgrades*



- Margaritas
- Mixed Cocktails
- Shots
- Beer
- Non-alcoholic Drinks

**Premium upgrades available*



PIRATA

3



CAPACITY 28
INCLUDES - 1-15 GUESTS

4-HRS AM INHA REEF
9:00 AM - 1:00 PM

\$1,499

4-HRS PM INHA REEF
1:30 PM - 5:30 PM

\$1,599

3-HRS AM/PM XPUHA/PARTY COVE
10:00 AM OR 6:00 PM

\$1,049

ENVIRONMENTAL &
MARINA FEES

***\$10, PP**

ADDITIONAL ADULT - **\$49/PP** ADDITIONAL CHILD +5 - **\$25/PC** ADDITIONAL HOUR(S)- **\$360/HR**

+ 3.5% PROCESSING FEE APPLIED TO ALL TRANSACTIONS, EXCLUDING CASH OR WIRE TRANSFER.

FEATURES

- CAPTAIN & CREW
- SPANISH & ENGLISH SPOKEN
- FULL MEAL
- STANDARD OPEN BAR
- GUEST CABIN(S)
- GUEST BATHROOM(S)
- BLUE TOOTH SOUND SYSTEM
- SNORKEL GEAR & GUIDE
- PADDLE BOARD(S)
- TROLLING UPON REQUEST

**MARINA & ENVIRONMENTAL FEE (Payable at the Marina). If paid by cash, processing fees do not apply.*

**IMPORTANT - Check with your H2OH Representative for availability prior to booking.*

ABOUT THIS VESSEL

The perfect companion to cruise you through the best of what the Riviera Maya coastline has to offer. She's agile, sleek, and distinct with luxury. With comfortable seating on the flybridge aft deck, sun beds, and a cool interior she can comfortably house all of your guests for the day!

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- Mixed Cocktails
- Shots
- Beer
- Non-alcoholic Drinks

**Premium upgrades available*

PIRATA

4





CAPACITY 23

INCLUDES - 1-10 GUESTS

4-HRS AM/PM INHA REEF

\$2,199

ADDITIONAL ADULT

\$99 / PERSON

ADDITIONAL CHILD

\$25 / CHILD +5

ADDITIONAL HR(S)

\$550 / HR

+ 3.5% PROCESSING FEE. +\$10/pp MARINA & ENVIRONMENTAL FEE (Payable at the Marina). PRICING IS IN USD

FEATURES

- CAPTAIN & CREW
- SPANISH & ENGLISH SPOKEN
- FULL MEAL
- PREMIUM OPEN BAR
- GUEST CABIN(S)
- GUEST BATHROOM(S)
- A/C - TEMPERATED CONTROLLED
- TOP OF THE LINE DUAL BLUE TOOTH SOUND SYSTEM
- LIVE STREAMING TV SERVICE (Within service range). Additional cost will apply.
- UNDERWATER FLOOD & ACCENT LIGHTS
20,000 flood & 16,000 lumen blue accent lights.
- SNORKEL GEAR & GUIDE
- FRESH WATER SHOWERS

ALL NEW FIXTURES | ALL NEW - INTERIOR LED LIGHTING

**Check with booking agent for availability and upgrade options!*

ABOUT THIS VESSEL

The Canadian built Neptunus is truly a leader in its class. An unparalleled open, spacious layout captures your imagination from the moment you step aboard. This yacht is designed and built to deliver exceptional performance, comfort, agility, and a sleek design.

Whether you are looking to relax or want to feel like a rock star, this yacht will leave you feeling refreshed and recharged!

MENU & PREMIUM BAR - INCLUDED



A specially catered meal of seasoned, fire-grilled chicken accompanied with tortillas, tortilla chips, freshly made guacamole, traditional Mexican beans, rice, fresh salsa, and additional sauces.

- Eco friendly wheat straw dinnerware & cutlery



Grey Goose, Don Julio Reposado, Matusalem Rum, Bombay Gin, Johnnie Walker Red Label, and Sparkling Wine.

- Yeti Rambler® 12 Oz. Colster Can Insulator.
- Insulated Tumblers, Wine, Champagne & Coffee Mugs (Stainless Steel Straws).
- Blendtec™ 90 oz Blender, Black & Decker Coffee Maker





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ABOUT THIS VESSEL

Welcome to your home away from home—4.5 Piratas! Our twin sister yacht to 4 Piratas. Whether you're looking for a relaxing day of lounging around or itching to go on an adventure, we are all about making your vacation here the best it can be. You won't find a better crew anywhere in the Riviera Maya.

MENU & STANDARD BAR - INCLUDED



- Featuring a delicious, seasoned and fire grilled chicken
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 - Fresh cut Mexican style salsa
 - Beans, rice, tortillas and chips

**Check with your H2OH Representative for upgrades*



- Margaritas
- Mixed Cocktails
- Shots
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- Non-alcoholic Drinks

**Premium upgrades available*



HOW TO BOOK?

A 50% deposit to hold the date is required, with the balance due 14 days before the tour date.

You can pay via either with any major credit card +3.5% or PayPal+ fee.
We ask a final headcount 2 weeks before the tour, when the remaining balance is due.

After that point, you may add guests, but we wouldn't make price adjustments for less guests.

The tours begin at the Puerto Aventura's Marina just south of Playa del Carmen in the Mayan Riviera. Our tour goes to the reef INAH that is 35 minutes from the marina in Puerto Aventura's which is excellent for snorkelling in tours up to 4 hours.



WHAT INCLUDE THE YACHT TOUR?

Unlimited open bar (daiquiris, piña coladas, margaritas, beer, mixed cocktails, shots, juices, soda and water) A full meal for all (a delicious, seasoned and fire grilled chicken, tortillas, tortilla chips, freshly made

guacamole, beans, rice, fresh cut salsa and additional sauces) *Instead of chicken do you have other options?*

Fish tacos or Fish ceviche.

Snorkeling and equipment, paddle board, high-dive from the top level of the boat, karaoke (we have 18,000+ songs and HD TVs inside and outside to sing from), You can have your own music plugged into the system if you'd like as well (our boat supports any device with an auxiliary/headphone jack)

WHAT HAPPENS IF I WANT TO CHANGE THE DEPARTURE DATE?

Cancellations made 14 days before departure will also be offered the option to simply keep the rate and change the date, if they so wish. Cancellations made after 14 days before departure will not be eligible and will still be charged for their original charter.

Please note: if and when re-booking your charter date we will not be held responsible for any unavailable dates.

IN THE EVENT OF UNSAFE MECHANICAL OR WEATHER CONDITIONS:

Each day the harbor patrol decides depending on the weather whether or not the Port will be open for navigation. In case if the port is open all our tours will go out, rain or shine. However if the Port will be closed due to a storm or very strong wind we will contact you. In that case we would have 3 options: to re-schedule, to keep your payment as an open credit for the future (no expiration date), or we will start the process for a refund. The Caribbean weather is always changing, and in our experience it rarely rains for a full day, mostly it's just a shower and it clears up again shortly after.

If we cancel or change your dates due to weather conditions, mechanical failure, or other reasons beyond our control, we will re-book you at our earliest convenience. We will not, however, be responsible for reimbursing travel, accommodation, or other incidental expenses or consequential issues incurred by you.



WHAT HAPPENS IF I NEED TO CANCEL?

Cancellations must be done 14 days before departure date. *100%, no-fuss inclement weather refund policy. If the conditions are unsuitable or unsafe for a day at sea we offer a full refund, no questions asked.

Cancellations due to personal inconvenience will be refunded if you give us a minimum of 14 days' notice. Any cancellations made after this holding period, unfortunately, are non-refundable.

Our tours are generally booked for two months, five months, or even a year in advance. With such short notice, we will have an almost impossible task of filling the time slot we've been holding for you.



"VIDA" BOAT

REFUNDS:

You will not be entitled to a refund simply because the weather conditions are not "perfect and sunny". We cannot be held responsible for trips cut short due to seasickness and no refund will be issued.

Partial refunds are not valid when charters are asked to be cut short by you and/or any of your invited guests. For example, if you arrive late the return time will remain the same regardless, and you will still be charged in full.

If the vessel is not in the condition you expected, before heading out you are entitled to refuse our services. Once having proceeded with your charter, you are no longer able to cancel and any form of refund policy will be invalid.

Refunds are only ever permitted when canceling your reservation due to a closed port announced by the Port Captain himself.

PADDLE BOARD

PRIVATE CLASS- 75 Minutes

Price per Person

1 Person USD\$65

2 - 4 Persons USD\$55 pp

5 - 7 Persons USD\$45 pp

8 - 10 Persons USD\$35 pp

MIXED GROUP PADDLEBOARD SEA TOUR-1.25 hours

Price per Person 1 - 5 Persons \$35

Instruction | Photos | Guide

Prices are plus 6% credit card fee and plus 16% VAT.

Full refund with cancellations up to two days prior to the activity date!

English speaker instructor.



CENOTE TOUR

USD\$70 per person

Private transportation for your group

Yalku Lagoon

3 Semi open cenotes

Mayan ceremony

Snorkel equipment (mask, fins, vest)

You can pay directly to the tour operator, prior to board the Van.

Minimum amount of guest 4 to operate the private tour

Cancelation Policy

48 hrs., prior the tour date.



ATV & CAVES

One Person per ATV USD\$105

Two Person per ATV USD\$170

Tour Include:

Transportation from your location in Playa del Carmen. Security Helmets.

Lantern.

Water Shoes.

Life Jacket.

Exploration of the caves and Underground River.

Professional and Experienced Guide.

To confirm the booking a non refundable deposit of the 50% its required via Paypal + app fee



CHICHEN ITZA

PRIVATE TOUR ONLY FOR YOUR GROUP!

*Private transportation from @downtownvillapc

*tickets to the archaeological zone (without queuing)

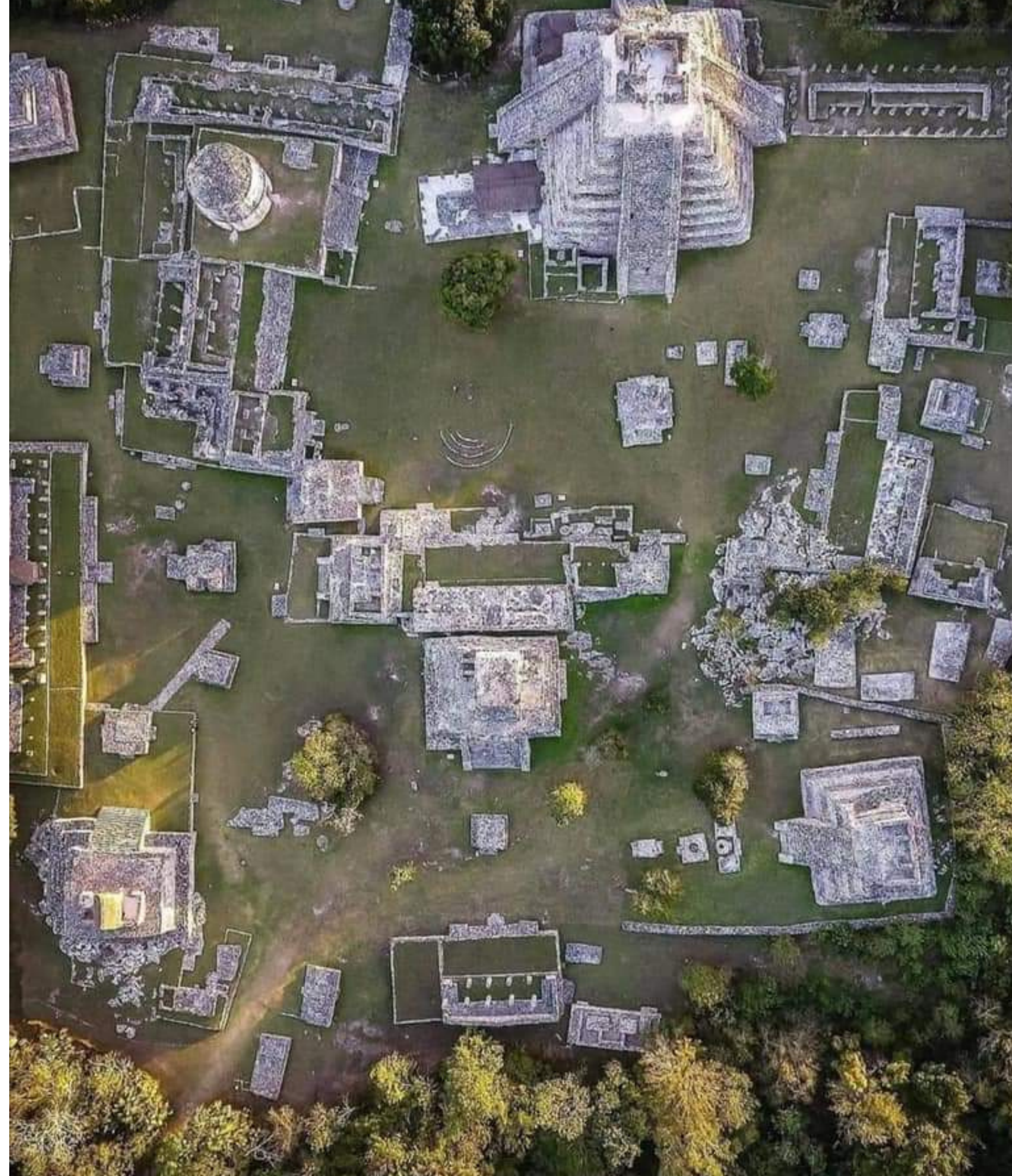
* entrance to the cenote.

*Regional food buffet...(does not include drinks).

*visit to Valladolid.

*Cooler inside the van, with beers, waters and soft drinks.

*Cookies and chips





CHICHEN ITZA PRICING

4 a 6 people, USD\$160

7 a 10 people, USD\$150

11 a 15 people, USD\$145

16 a 20 people, USD\$140

CANCELATION POLICY

48 hours in advance

PAYMENT

To book a non refundable deposit of the 20% from the total cost is required, if you pay by Paypal +7% app fee



PHOTOSHOOT USD\$420

FAM & FRIENDS SQUAD FROM 5 + PEOPLE

Up to 120 minutes of photoshoot
Group or individual shots
All digital photos (high- res)
Professional edit of each picture

NOT INCLUDED

Extra/ beauty retouch per photo USD\$8
Dresses rental USD\$25
Make up per person USD\$90
Video per hour USD\$120

**To close the date for you a non refundable deposit is
required USD\$30**